

NEW LCIA WEBSITE!

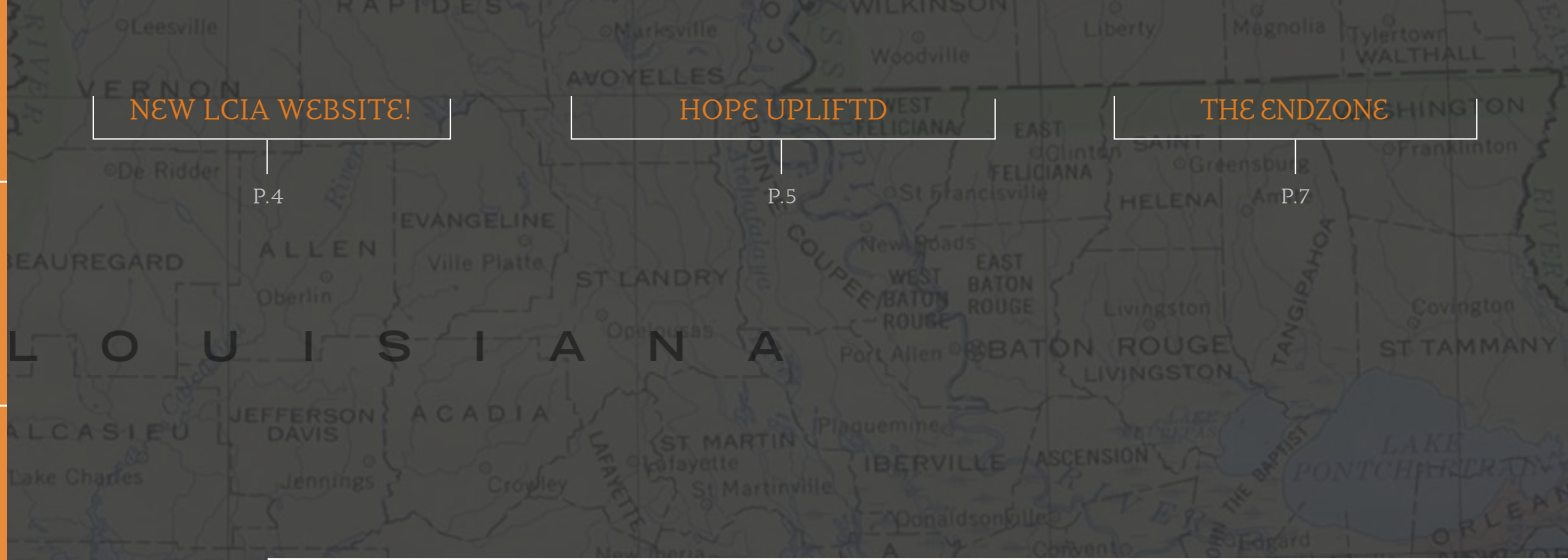
P.4

HOPE UPLIFTD

P.5

THE ENDZONE

P.7



# inGOODcompany

Dedicated to the affiliate membership of the LCIA.



LOUISIANA CONSTRUCTION AND INDUSTRY ASSOCIATION

## CONTENTS:

LCIA Q & A . . . . .	2
Latest News . . . . .	3
Hope UpLIFTD . . . . .	5-6
The Endzone . . . . .	7-8
LSBDC: Helping Small Businesses throughout Louisiana . . . . .	10
Ready for Anything? Now's the Time to Get There . . . . .	12
LCIA Events . . . . .	15

# DEAR LCIA MEMBERS:

LCIA is the professional trade association of LCI Workers' Comp.

So what does that mean? What is a trade association?

A trade association is, to put it simply, a club for business owners. It is a group of people who band together and pool their resources, and as a result, they have access to much more than they would alone.

You are part of an entire network of people united under the name of LCIA. Because you carry LCI Workers' Comp insurance, you are automatically bestowed membership to our club, and you are given access to all of LCIA's benefits and resources.

When you pool a group of peoples' resources, you can create opportunity; you have access to so much more. LCIA has over 2,000 Louisiana business members with unique talents and specialties, and you are part of that network, that pool of resources. Why would you want to do it on your own?

The sole purpose of the Association is to help its members succeed. Want to find a better accounting method? Need help with the lending process? Want to implement a new operations procedure? We can help with that. We are here to help you. Bottom line.

***We are your Association. Associate.***

## Christina Buras

Christina joined LCIA in 2010. As Associate Director, she is responsible for the planning and implementation of LCIA events and for managing LCIA communications. Christina is a graduate of LSU, where she received a B.S. in Business Management and a minor in Leadership Development. She joined LCIA with valuable nonprofit experience and an affinity for helping people meet their full potential. Her favorite movie is *Arsenic and Old Lace*, and she loves French fries.

# LCIA Member Spotlight:

## Meet Your Hosts



Two members are generously opening their doors for their fellow LCIA colleagues. The Endzone Sports Bar in Carencro and Baton Rouge’s UpLIFTD are both hosting LCIA events this fall. To learn more about our generous hosts, check them out in this issue’s Member Spotlight (pages 5-8). And don’t forget to meet us out there!

For more information about LCIA events or to inquire about hosting an LCIA event, contact Christina Buras at [christina@lciassociation.com](mailto:christina@lciassociation.com), or call her at 985.612.1230.

## LCIA Q&A

### What is *In Good Company*?

*In Good Company* is LCIA’s member magazine. All LCIA members receive a copy of *IGC*.

### What is LCIA?

LCIA stands for “Louisiana Construction and Industry Association.” LCIA is the trade association of LCI Workers’ Comp. The Association provides special programs and services to LCI Workers’ Comp policy holders.

### How does one become a member?

Any business can become an LCIA member by taking out an LCI Workers’ Comp policy. LCIA provides benefits and services to all LCI Workers’ Comp clients, so they are not only insured, but they also receive a variety of other benefits through LCIA!

### What does LCIA do?

LCIA hosts educational workshops, informational forums, and business (and social) networking events. LCIA also keeps members connected and informed through e-Newsletters, the LCIA website, and our magazine, *In Good Company*.

### When are LCIA events?

There are LCIA events scheduled each month. Check out [www.lciassociation.com](http://www.lciassociation.com) or call 985.612.6733 for dates and times. LCIA regularly sends out event reminders. If you have not received this information, please email Christina Buras at [christina@lciassociation.com](mailto:christina@lciassociation.com).

### How do I learn more about LCIA?

Read through this magazine! You can also go to [www.lciassociation.com](http://www.lciassociation.com) or call us at 985.612.6733.

**CORRECTIONS:** In the article *Paving an Eco-Empire* (April 2011, Vol 3 Issue 1), we incorrectly reported that Brent Magee, of Mandala Concrete, is the only certified pervious concrete technician in Louisiana. There are currently 66 certified pervious concrete technicians in Louisiana. To view the list of certified technicians, refer to the National Ready Mixed Concrete Association’s website at [www.nrmca.com](http://www.nrmca.com). Secondly, in the same article (*Paving an Eco-Empire*), we incorrectly stated that Lafarge is the only company in the state that produces pervious concrete. There are many producers of pervious concrete in the area, which can be verified by the Concrete & Aggregates Association of Louisiana (CAAL). For more information about the CAAL, you can visit their website at [www.caal.org](http://www.caal.org) or call them at 225.293.5735. We, at LCIA, strive to bring current, relevant, and accurate information to our members. We apologize for any inconvenience this misinformation caused.

## New Hires



**Michelle Brenan**  
*LCI/LCIA Marketing  
Coordinator*



**Christy Nihart**  
*LCI Auditing Assistant*



**Ann Constance**  
*LCI Claims Adjuster*



**Caitlyn O'Brien**  
*LCI/LCIA Receptionist*



**Brandi Seeger**  
*LCI Claims Service  
Representative*



**Yvonne Rosen**  
*LCI Claims Manager*

## New Developments

### LCIA WEBSITE

LCIA has a new website! LCIA's new, interactive website provides a plethora of information and resources for you! The new site includes: LCIA news and events, information on member benefits, small business resources, and a Member Spotlight section. It's the fast, easy way to get all the information you want about LCIA. See our ad opposite this page to check out the new layout, and don't forget to visit the site online at [www.lciassociation.com](http://www.lciassociation.com).

### MEMBER PORTAL

You can now pay your LCI Workers' Comp bills online! With our new member portal you will now be able to make your premium payments from your home computer. The new site also includes the following:

- **Information about LCIA events**
- **The Technology Corner**, a forum for LCIA members to share information about new and useful technology for businesses.

- **Job Postings**, a page where LCIA members can post information about available job openings.
- All the documents and forms you need for **Auditing and Claims**.
- Complete **Contact Information** for LCI Workers' Comp and LCIA.

Log in to see how it works at [members.lciwc.com](http://members.lciwc.com). For more information about the member portal, contact us at 985.612.1230. You can also see it on page 9.

### LCI CLAIMS

As of July 2011, LCI Worker's Comp now has an in-house claims department. Ann Constance, Brandi Seeger, and Yvonne Rosen make up LCI's brand new claims team. "We've wanted to bring claims in-house for a while," states Mark Tullis, LCI Workers' Comp's Administrator. "It's a huge benefit for our insureds to pick up the phone and speak directly to an LCI employee

for any of their claim needs." For more information about claims, go to [www.lciwc.com/claims](http://www.lciwc.com/claims) or [www.lciwc.com/resources](http://www.lciwc.com/resources).

### LCI AUDITING

LCI has made it easier for you to get information about auditing! Now, when you call the Audit Department, you can speak directly to Christy Nihart, LCI's new Auditing Assistant. Christy can assist you with any auditing questions you may have. You can contact Christy Nihart at 985.612.6734. For more information on audits, go to [www.lciwc.com/policy](http://www.lciwc.com/policy). To download audit forms, go to [www.lciwc.com/forms](http://www.lciwc.com/forms).

# LCIA HAS A NEW WEBSITE!

WWW.LCIASSOCIATION.COM

Also, follow us on Facebook and Twitter.



LCIA

LOUISIANA CONSTRUCTION  
AND INDUSTRY ASSOCIATION

With the song  
*Lean on Me*, Bill  
Withers helped a  
generation voice its  
compassion with the  
lyrics “you just call  
on me brother, when  
you need a hand / we all  
need somebody to lean  
on.” Well, one organization  
in Baton Rouge is not only  
lending a helping hand, it is  
“uplifting” those around them.

Hope

Up

LIFTED

**Founded in 1985** as a 501(c)(3) nonprofit organization, UpLIFTD was created to assist persons with disabilities and/or those who are disadvantaged to achieve self-sufficiency.

With the “LIFTD” in UpLIFTD acting as an acronym for “Louisiana Industries for the Disabled,” the organization provides a wide array of services, all created with the goal of assimilating disabled persons into the working world. Some of UpLIFTD’s vocational services include: vocational assessments, work readiness training, supported employment, and job placement for individuals with disabilities in Baton Rouge and New Orleans.

In 2009, UpLIFTD formed a new division within its organization to place its trainees into jobs. They named this new division StaffUP Resources. StaffUP acts as an Alternative Staffing Organization (ASO) which places and supports motivated, job-ready individuals in competitive direct hire, temporary and temp-to-hire job opportunities.

StaffUP is one of only three Louisiana-based Alternative Staffing Organizations.

As an ASO, the employees at StaffUP strive to promote and expand the alternative staffing sector and to raise awareness of, and support for, alternative staffing as a sustainable workforce development strategy.



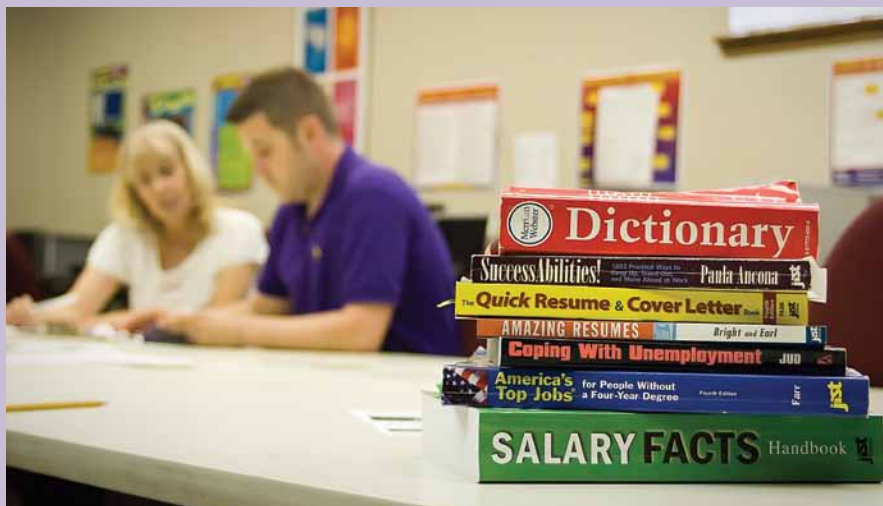
## Don't miss LCIA's QuickBooks workshop at UpLIFTD on Friday, October 21!

Join us at 1979 Beaumont Drive in Baton Rouge to learn the ins-and-outs of Intuit's QuickBooks software.

“At the core of each placement is our mission to enhance the quality and dignity of life for individuals, families and our community by providing job-related services for people seeking employment,” states Janet Wallace, Director of StaffUP. “StaffUP Resources is just one more way UpLIFTD can bring the strategic advantage of diversity to organizations. Every placement we make improves individuals’ lives, enabling them to become self-sufficient, taxpaying citizens.”

To date, StaffUP/UpLIFTD has been awarded contracts at LSU Horticulture Department and Jackson Barracks in New Orleans. They also have lawn care and janitorial contracts at various state and federal facilities and military bases in the Baton Rouge and New Orleans areas.

For more information on UpLIFTD and StaffUP, visit their websites at [www.uplift.org](http://www.uplift.org) and [www.staffupresources.com](http://www.staffupresources.com).



UpLIFTD and StaffUP Resources  
1979 Beaumont Drive  
Baton Rouge, LA 70806  
P: 225-490-5688 F: 225-490-5689

# The **BRIDGE**

BRINGING THE SPORTING **SPIRIT** TO ACADIANA



Every community has their local haunts, the places where you walk in and are instantly met with warm greetings from neighbors, friends, and colleagues. The Endzone Sports Bar is just that. Located in Carencro on Gloria Switch Road, The Endzone is one of those joints where you can sit back, relax, and watch a great game with a group of the closest strangers you'll ever meet.

Fun, rowdy, and full of energy, The Endzone is the manifestation of the Acadiana spirit. With over thirty varieties of beer and more than thirty choices of frozen drinks, you could most certainly say The Endzone holds a lot of Acadiana "spirit."

Born and raised in Carencro, cofounders Steve Mamer and Jason Stelly take a lot of pride in their hometown watering-hole. "The purpose of opening the bar was, at the time, there were no bars in town that offered the sports atmosphere," claims

Jason, "it was a 'spur of the moment' idea." Founded in 2008, The Endzone has already made a name for itself in its few years of existence. In 2009, it was nominated as one of the best new sports bars in the Acadiana area by *The Times of Acadiana Magazine*.

Open daily from 3:00 PM to 2:00 AM (and at least one hour before Saints games), The Endzone is THE place to be for sporting events. "The best time to visit the bar is during the LSU or Saints football games because we turn the sound on the loud speakers, which gives you that stadium

feeling," states Jason, "everyone is wearing their team colors, and you can watch the game from any direction on any one of our eight large HDTVs."

On November 28 at 6:00 PM, you will most certainly want to pay a visit to The Endzone when LCIA hosts a Member Meet and Greet for the Saints Monday Night Football game against the New York Giants. Come out to meet Jason, Steve, and the rest of the LCIA crew, while you enjoy the game.

.....

## LCIA Member Meet-Up

### Monday Night Football: Saints vs. Giants

### November 28, 2011 6:00 PM-till

(Free food and drinks. Must be 21 to participate.)

.....

THE ENDZONE  
917 W. Gloria Switch Road  
Carencro, LA 70520  
P: 337.565.6107

# WELCOME

to the **NEW** LCI/LCIA Member Portal

The screenshot shows a user interface for the LCI/LCIA Member Portal. At the top left is the LCI WORKERS' COMP logo. A navigation menu on the left includes sections for ACCOUNT HOME, ACCOUNT ACTIVITY (with sub-links for Make a Payment, Payment History, Invoices, and My Policy & Documents), BENEFITS & SERVICES (with sub-links for Vendor Discounts & Coupons, LCIA Rewards Program, and Manage Personal Profile), EDUCATION & TRAINING (with sub-links for Workshops and Videos), COMMUNITY RESOURCES (with sub-links for Calendar, Job Postings, and Technology Center), and CONTACT US. The main content area is titled 'Account Home' and shows a 'CURRENT STATUS: ACTIVE' for user JOHN SMITH. It displays account details for Policy 326382711, including a 'Next payment DUE ON 09/12/11' for \$320.00 and a 'Total Due' of \$2300. An 'Agency' box lists 'SIG AGENCY' with agent John Lannister and address 1515 Poydras, Suite 3, New Orleans, LA 70118. Below this are buttons for 'MAKE A PAYMENT' and 'VIEW POLICY & DOCUMENTS'. A 'new message' banner welcomes new members. An 'Upcoming LCIA Events' section lists events from August 17 to 22, 2011, such as 'LSBDC's Working with Your Bank to Get a Loan' and 'Urban League of New Orleans' WBRC Entrepreneurial Training Series. A promotional graphic for 'BUILD YOUR OWN BUSINESS WEBSITE' is also visible.

Log-In



See how it works.

ONLINE BILLING • EVENT INFORMATION • TECHNOLOGY CORNER • JOB POSTINGS • AUDITING AND CLAIMS FORMS

# LSBDC: Helping Small Businesses throughout Louisiana

GUEST CONTRIBUTOR: Sandy Summers – LSBDC at Southeastern Louisiana University, Hammond



## LSBDC Locations in Louisiana



### University of Louisiana Monroe

Serving the parishes of Caldwell, East Carroll, Franklin, Jackson, Madison, Morehouse, Ouachita, Richland, Tensas, Union, and West Carroll.

Phone: 318-342-1224

Fax: 318-342-3085

Email: [lsbdc.ulm@lsbdc.org](mailto:lsbdc.ulm@lsbdc.org)

### Louisiana State University - Shreveport

Serving the parishes of Bienville, Bossier, Caddo, Claiborne, DeSoto, Lincoln, Red River, and Webster.

Phone: 318-797-5144

Email: [lsbdc.lsus@lsbdc.org](mailto:lsbdc.lsus@lsbdc.org)

### Northwestern State University - Alexandria

Serving the parishes of Avoyelles, Catahoula, Concordia, Grant, LaSalle, Natchitoches, Rapides, Sabine, Vernon, and Winn.

Phone: 318-484-2123

Email: [lsbdc.nsu@lsbdc.org](mailto:lsbdc.nsu@lsbdc.org)

### McNeese State University - Lake Charles

Serving the parishes of Allen, Beauregard, Calcasieu, Cameron, and Jefferson Davis.

Phone: 337-475-5529

Fax: 337-475-5528

Email: [lsbdc.msu@lsbdc.org](mailto:lsbdc.msu@lsbdc.org)

### University of Louisiana Lafayette

Serving the parishes of Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin, St. Mary, and Vermilion.

Phone: 337-262-5344

Email: [lsbdc.ull@lsbdc.org](mailto:lsbdc.ull@lsbdc.org)

### Southern University Baton Rouge

Serving the parishes of Ascension, East Baton Rouge, East Feliciana, Iberville, Pointe-Coupee, West Baton Rouge, and West Feliciana.

Phone: 225-922-0998

Email: [lsbdc.subr@lsbdc.org](mailto:lsbdc.subr@lsbdc.org)

### LSBDC Technology Center at LSU

The LSBDC Technology Center at LSU serves small businesses statewide in areas of technology commercialization and technology transfer.

Phone: 225-578-4842

Email: [lsbdc.lsu@lsbdc.org](mailto:lsbdc.lsu@lsbdc.org)

### Southeastern Louisiana University - Hammond

Servicing the parishes of Livingston, St. Helena, St. Tammany, Tangipahoa, and Washington.

Phone: 985-549-3831

Email: [lsbdc.slu@lsbdc.org](mailto:lsbdc.slu@lsbdc.org)

### Greater New Orleans Region

Serving the parishes of Jefferson, Orleans, Plaquemines, St. Bernard, St. Charles, St. James, and St. John the Baptist.

Phone: 504-568-8222

Email: [lsbdc.gnor@lsbdc.org](mailto:lsbdc.gnor@lsbdc.org)

### Nicholls State University - Thibodaux

Serving the parishes of Assumption, Lafourche, and Terrebonne.

Phone: 985-493-2587

Email: [lsbdc.nic@lsbdc.org](mailto:lsbdc.nic@lsbdc.org)

**Some call us** “one of the best kept secrets in Louisiana”... well I am not sure if we are the best—that is probably one of our awesome restaurants or shoe boutiques—but we are a pretty good resource for entrepreneurs and small businesses. The Louisiana Small Business Development Centers have worked to assist businesses around the state since 1984. We offer FREE business consulting and affordable training seminars designed to help companies attract customers, improve operations, increase sales, and successfully access capital. Our interactions may be brief or long-term, but our ultimate objective is to improve Louisiana’s economy through job creation and increased tax revenues. When Louisiana businesses do well EVERYONE WINS!

The LSBDC has 10 main offices around the state and many more outreach locations so it is likely that we are in a location near you. Many of our clients come to us for assistance with business plans, location studies, cash flow projections and sales strategy—but we have assisted with a variety of projects over the years. Our business consultants can provide a wealth of information to help your business, many of them have an area of expertise such as family owned businesses, international trade, and business continuity.

Our training programs are ever-changing based on current practices and trends in the workplace. Some of the classes we offer statewide include: Starting and Financing a Business, Marketing 101, Cash Flow Management, and Tax Updates—just to name a few. Each local center tailors additional classes based on the needs of businesses in their area.

If you are interested in more information about our program and how we might be able to assist you, we welcome your phone call or email. To the left is a listing of contact information for all centers. Our web address is [www.lsbdc.org](http://www.lsbdc.org), so be sure to check out our page for upcoming events and business tips.



More and more Louisiana businesses are coming over to LCI, and yours is welcome to join the party. For over 20 years, we've helped all types of local businesses grow by offering competitive workers' compensation rates, great service and excellent coverage. So no matter what business you're in, give us a call at (985) 612-1230 or visit [www.lciwc.com](http://www.lciwc.com) today. And make yourself at home.

**LCI**   
WORKERS' COMP

# Ready for Anything? Now's the Time to Get There

GUEST CONTRIBUTOR: Dana Eness – Executive Director of The Urban Conservancy

In coastal Louisiana, we all get a little edgy as hurricane season starts gearing up. But businesses throughout Louisiana are susceptible each and every day to sources of productivity loss that are much less obvious, and much more likely, than a hurricane.

Power outages, fires, leaks, and even anticipated events with long-term benefits like street repairs can wreak havoc on the small business that has not developed safeguards against such potentially devastating—and all-too-likely—occurrences.

In addition, events that occur far from our place of business can have devastating and unanticipated consequences. US businesses involved in everything from shipbuilding to the auto industry and from smart phones to solar panels continue to suffer the effects of the earthquake and tsunami in Japan that disrupted supply chains.

Finally, businesses dependent on state or federal contracts can look to the Minnesota shut-down and the FAA funding extension stand-off as recent examples of how quickly politics can bring “business as usual” to a grinding halt.

By creating a plan that is flexible enough to deal with a variety of emergencies, even very small businesses can manage disasters of any magnitude or duration. Here are a few tips.

## KNOW YOUR BUSINESS

Know what kinds of emergencies—both natural and man-made—might affect your company both internally and externally.

- Identify your suppliers, shippers, resources and other businesses you must interact with on a daily basis.
- Develop professional relationships with more than one company to use in case your primary contractor cannot service

your needs. A disaster that shuts down a key supplier can be devastating to your business.

- Create a contact list for existing critical business contractors and others you plan to use in an emergency. Keep this list with other important documents on file, in your emergency supply kit ([www.ready.gov/business/plan/emersupply.html](http://www.ready.gov/business/plan/emersupply.html)) and at an off-site location.
- Plan for payroll continuity.
- Review your emergency plans annually. Update it as needed to remain relevant as your company changes.

## COMMUNICATE

- **Employees:** Your employees and co-workers are your business's most valuable asset. Use newsletters, staff meetings, and other internal communication tools to periodically remind staff of emergency plans and procedures. Be clear on how their jobs may be affected. Be prepared to provide employees with information on when, if and how to report to work following an emergency. Set up a telephone call tree, password-protected page on the company website, an email alert or a call-in voice recording to communicate with employees in an emergency.
- **Management:** Provide top company executives with all relevant information needed for the protection of employees, customers, and vendors.
- **Customers:** Update your customers on whether and when products will be received and services rendered.
- **Other Businesses/Immediate Neighbors:** Be prepared to give competing and neighboring companies a prompt briefing on the nature of the emergency so they may be able to assess their own threat levels.

## CHECK AND UPDATE YOUR INSURANCE COVERAGE

Inadequate insurance coverage can lead to major financial loss if your business is damaged, destroyed or simply interrupted for a period of time. Insurance policies vary; check with your agent or provider.

- Meet with your insurance provider to review current coverage for such things as physical losses, flood coverage and business interruption. Make sure you understand what your deductible is.
- Consider how you will pay creditors and employees.
- Plan how you will provide for your own income if your business is interrupted.
- Find out what records your insurance provider will want to see after an emergency and store them in a safe place.

While there is no single prescription that works for every business to safeguard it against periodic disruptions, every effective continuity plan is an opportunity to take a critical look at existing business practices and make the necessary improvements to ensure that you continue to be as productive as possible even when faced with less than optimum conditions, whether they blow in from the Gulf or leak down from the office above yours.



.....

For more information, go to [www.ready.gov/business/index.html](http://www.ready.gov/business/index.html)

For more information about The Urban Conservancy, go to [www.urbanconservancy.org](http://www.urbanconservancy.org)



BRING YOUR PRIDE TO THE ZOO



# LCIA DAY *at the* AUDUBON ZOO

10 AM - 3 PM Saturday, Nov. 12th

FREE ADMISSION, FOOD & DRINKS!

All LCIA members and their families are welcomed to enjoy a day of fun, with plenty of opportunities to network with other association members in the Dominion Learning Center.

RSVP to  
[christina@lciassociation.com](mailto:christina@lciassociation.com)  
or 985-612-1230.



# YOUR WORKERS COMPENSATION UPDATE

## NEVER IGNORE AN AUDIT REQUEST!



### Asking the Tough Questions

Q: Why did I get an audit bill?

A: After your audit is finalized, LCI Workers' Comp generates a final premium statement based on audited payroll, classification(s), rates(s), and any applicable premium modifications. This statement shows a summary of the audited payroll, your final calculated premium, the premium you paid during the policy year, and your additional premium or return premium.

**YOUR CURRENT POLICY  
COULD BE CANCELLED  
IF YOU DO NOT PAY  
YOUR AUDIT BILL!!**

For more information on any of our products or services please visit us on the Web at:  
[www.lciwc.com](http://www.lciwc.com)

All audit correspondence must be in writing.

LCI Workers' Comp policyholders are responsible for cooperating with the audit process and providing the documentation necessary to complete the audit. Payroll verification is necessary because your policy was written on an estimated basis. Payroll audits are required by Louisiana law.

#### Mail Audits

**30 days** after your policy expires, you will receive a payroll verification form in the mail to begin the audit process. These forms and required documentation must be completed and returned to LCI Workers' Comp within **30 days**.

#### Physical Audits

**30 days** after your policy expires, you will receive a letter scheduling a physical audit visit. It is important that you call and confirm the proposed date and time.

Once the audit is complete a final premium bill is issued. The final premium is based on your actual payroll during the policy period.

Failure to comply or return payroll verification will result in an audit for **TWO TIMES THE ESTIMATED PREMIUM** plus attorney fees to collect the audit.

The audit process is necessary and important to ensure that you pay only the premiums that you owe. Let us help you prepare now rather than wait until the last minute!

**Audit assistance  
is just a phone call  
away!**

**If you need additional help  
with your audit or need to  
request a copy of audit forms/  
documents please contact our  
Audit Department's new  
assistant, Christy Nihart, at  
985-612-6734.**

**LCI wants to make sure you  
have the assistance you need to  
help you complete the audit  
process!**

**LCI**  
WORKERS' COMP



LOUISIANA CONSTRUCTION AND INDUSTRY ASSOCIATION

1123 North Causeway Boulevard  
Mandeville, LA 70471

Presort Standard  
US POSTAGE  
**PAID**  
Permit No. 77  
Mandeville, LA

# LCIA events are back!

All of these events are **FREE** to LCI Workers' Comp Policy Holders.

LCI's Association, LCIA, provides programs and services to all LCI policy holders.

## OCTOBER

### QUICKBOOKS BASICS

**WHEN:** FRIDAY, OCTOBER 21, 2011  
9:00 AM – 2:00 PM

**WHERE:** UPLIFTD/STAFFUP RESOURCES,  
1979 BEAUMONT DRIVE,  
BATON ROUGE, LA

Trying to learn QuickBooks or just need a refresher course? Come out to get the tips of the trade from Patrick Dornan, a Baton Rouge-based certified CPA. Lunch will be provided.

## NOVEMBER

### LCIA ZOO DAY

**WHEN:** SATURDAY, NOVEMBER 12, 2011  
10:00 AM – 3:00 PM

**WHERE:** AUDUBON ZOO, NEW ORLEANS

Lions and tigers and bears - oh my! Bring the family to enjoy a fun-filled day at the zoo! Admission is FREE to all LCIA members and their families, and lunch will be provided. Don't miss your day to monkey around at the zoo with LCIA! (*\$30 value for adults, \$25 value for children*)

### MEMBER MEET-UP

#### MONDAY NIGHT FOOTBALL: SAINTS VS. GIANTS

**WHEN:** MONDAY, NOVEMBER 28, 2011  
6:00 PM – TILL

**WHERE:** THE ENDZONE SPORTS BAR,  
917 W. GLORIA SWITCH RD.,  
CARENCRO, LA

Come out to watch the Saints whoop up on the New York Giants. Get to the bar early to mingle with fellow LCIA members and to hear what the Association has been up to. Game starts at 7:30. Drinks are on us! (*Must be 21 to participate.*)

#### Please RSVP to all events.

To RSVP, simply email Christina Buras at [christina@lciassociation.com](mailto:christina@lciassociation.com) or call her at 985.612.6733.

Follow Us:  